



# UK Car Delivery Collection Guidelines

Red App Name: UK Car Delivery Collection

Red App Version: 1.0

Market: UK

## Using the Red app:

- 1- Installed the RedApp through the Sabre RedApps center.
- 2- Scripts gets triggered by CTRL+A panel.
- 3- User selects the rental company from the Main Menu
- 4- Provides the details to sell the car segment based on each rental company process.

## OVERVIEW

The “UK Delivery and Collection” Red App allows SR360 users to quickly and easily book car segments at UK destinations which include a vehicle Delivery or Collection. The script currently supports bookings with Avis, Enterprise, Europcar and Hertz.

The step-by-step booking process is customized for each vendor and includes any mandatory requirement such as Delivery Phone Contact or Location Site IDs when applicable.

Users no longer have to enter the code of the vendor’s location in charge of delivering the car as the Red App automatically populates the /PUP- and /DO- fields based on the UK Postal Code entered during the booking process.

The Red App generates a long sell entry with all mandatory Delivery and Collection fields required by the car vendor.

## HOW TO:

1. The traveler’s name needs to be present in your work area. Please either display a PNR for which the traveler’s name is already present or enter the traveler’s name if you are starting a new PNR.
2. Press the “Control” and “A” key simultaneously and select “FDCCAR” from the Script drop-down list.
3. The script will first display an information page listing the information required by each vendor in order to confirm the booking. If you have this information available, please press “Continue”.

Car Delivery and Collection Script

Car Delivery and Collection Script for UK market.

\*To book Avis, Europcar, Enterprise or Sixt you must have the following information

- Vehicle code
- Corporate discount code
- Pick-up / Drop-off date and location code

\*\*To book Hertz you must have the following mandatory information:

- Vehicle code
- Corporate discount code
- Pick-up / Drop-off date and location code
- Credit card information

4. Please select the car vendor you want to have a vehicle being delivered or collected by.

Car Deliv... X

- 1. AVIS
- 2. ENTERPRISE
- 3. EUROPCAR
- 4. HERTZ
- EXIT

5. While the list of car types offered in the UK by the selected vendor is being displayed in your Sabre work environment, a Script window showing the mandatory and optional fields for this vendor needs to be fill out with all mandatory fields and optional information if applicable, then Enter or Press "Continue".

Car Delivery and Collection Script

MANDATORY

Vehicle code \*

Corporate Discount Code \*

OPTIONAL

Avis Wizard Number

Frequent travel Number  Airline Code

Card Number

Special Equipment Code

Credit Card Guarantee  Credit Card Code

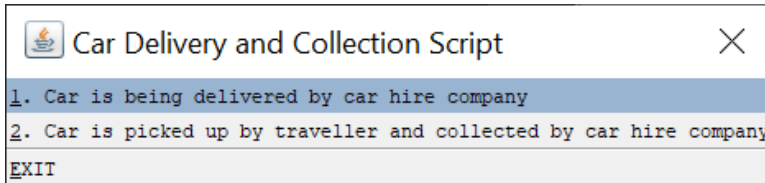
Credit Card Number

Expiration Date (MM/YY) /

Cardholder Name

Special Information

6. Please select if the car is to be delivered by the car vendor or picked-up by the traveler. The script allows all possible combinations (for example: Car delivered to one address and Collected from a different address, Car picked-up by traveler at airport and collected by car vendor, etc...)

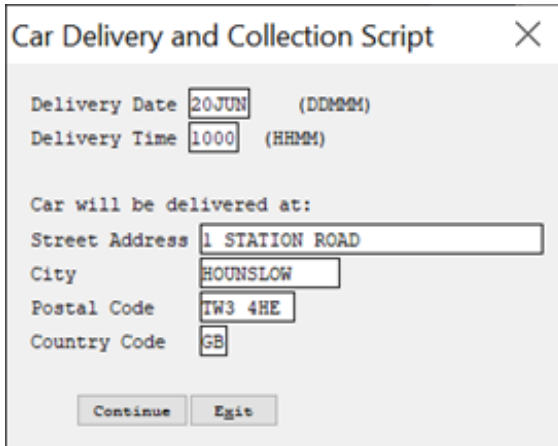


Car Delivery and Collection Script

- 1. Car is being delivered by car hire company
- 2. Car is picked up by traveller and collected by car hire company

EXIT

7. If the vehicle is to be delivered, please enter all required information. The postal code is critical information as it will allow to automatically populate the /PUP- field in the segment. Press Enter.



Car Delivery and Collection Script

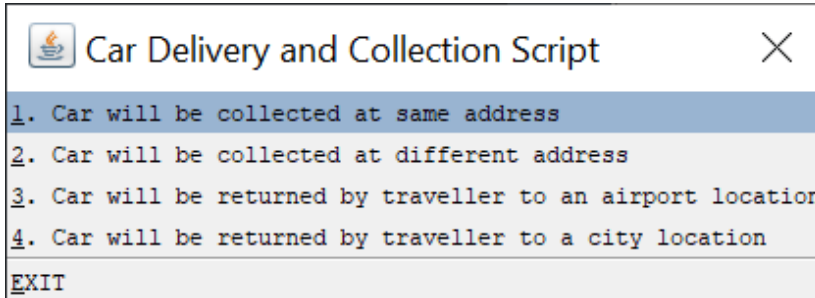
Delivery Date 20JUN (DDMM)  
Delivery Time 1000 (HHMM)

Car will be delivered at:

Street Address 1 STATION ROAD  
City HOUNSLOW  
Postal Code TW3 4HE  
Country Code GB

Continue Exit

8. Please select how the car will be returned from the list of options.

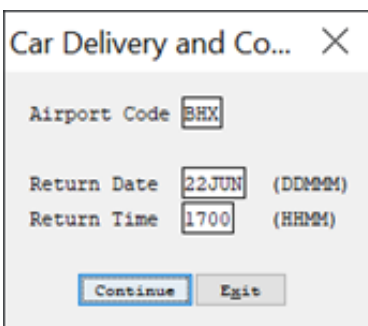


Car Delivery and Collection Script

- 1. Car will be collected at same address
- 2. Car will be collected at different address
- 3. Car will be returned by traveller to an airport location
- 4. Car will be returned by traveller to a city location

EXIT

9. In the example below the traveler will return the car to an airport location. Please enter all required information and Enter



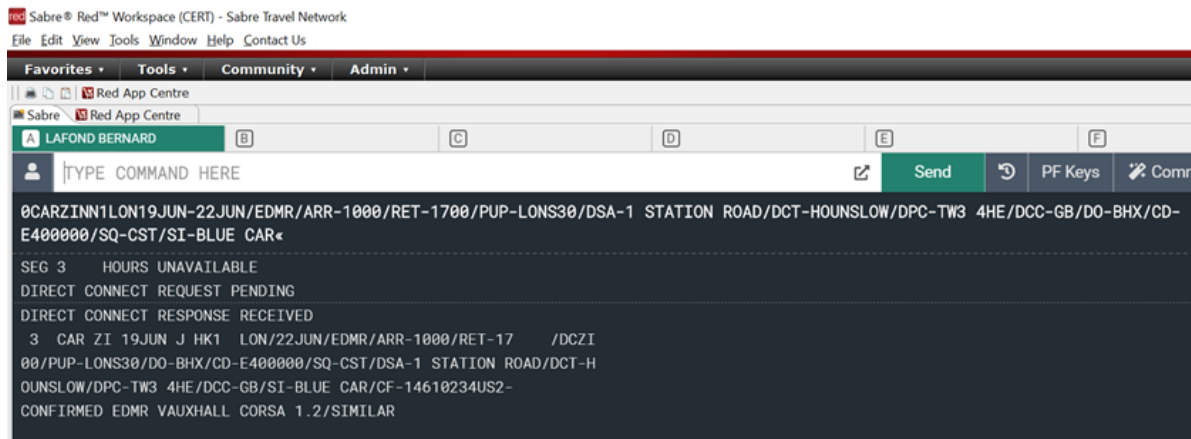
Car Delivery and Co... X

Airport Code BHX

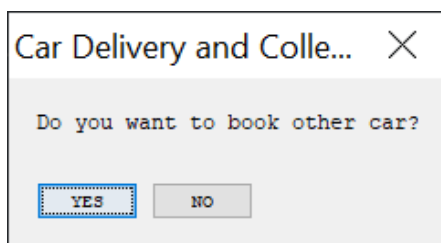
Return Date 22JUN (DDMM)  
Return Time 1700 (HHMM)

Continue Exit

10. The Sabre Long Sell entry is generated including the vendor location code in charge of the delivery in the /PUP- field based on the Postal Code entered during the booking process. The confirmation number is returned within seconds.



11. You have the ability to perform a new booking, if applicable:



## SUPPORTED MARKETS

The Red App is only applicable for Delivery and Collection at UK destinations and is therefore primarily destined to the UK market. There is however no geographic restriction as users outside of the UK may have to service customers who need to have a car delivered while in the UK.