Missing Ticket PNR Report

Quick Reference

OVERVIEW

Missing Ticket PNR Report is a Red App that will compare the issued tickets in the Daily Audit Trail report (DQB*) for a given date and Pseudo City Code (PCC) against the PNRs associated to those ticket numbers to determine if any of the ticket items are not documented in the PNRs.

A PNR may not contain documentation of the issued ticket even though a ticket was issued from the PNR when simultaneous changes are received in a PNR after issuing a ticket.

The PCC and date used to access the DQB* are selected by the user in the next window of the script.

If the application locates any PNRs which do not contain the ticket data matching that from the DQB*, it creates a report listing the PNR record locator and the ticket number.

The file path and the name of the resulting report is: C:DQB\DQB(pcc)(date).csv

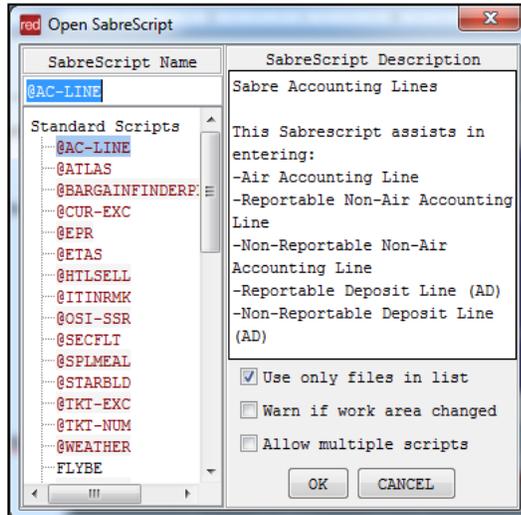Remarks: The application DOES NOT cancel or void any tickets or PNRs.
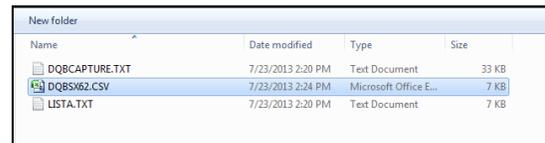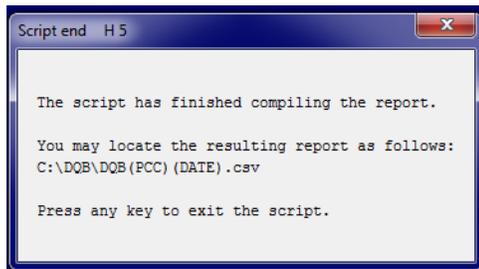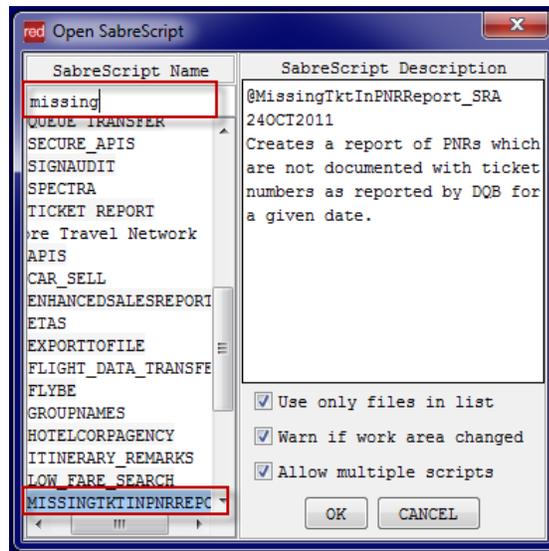
T A S K	**G R A P H I C**

In order to use **Missing Ticket PNR Report**, follow these steps:

Press CTRL + A to open the SabreScript Window

Type the SabreScript Name or use the scroll down bar until you find the script name **Missing Ticket PNR Report.**
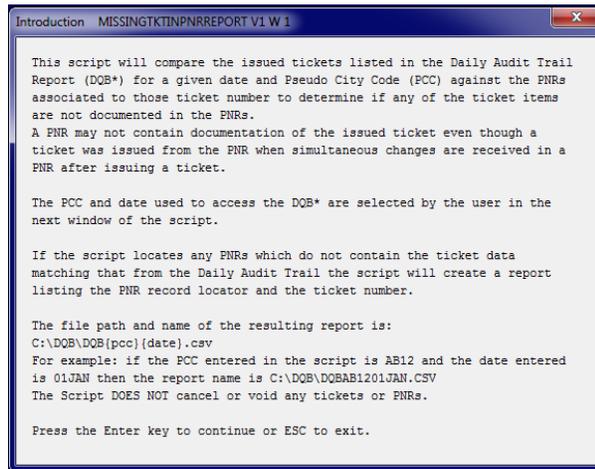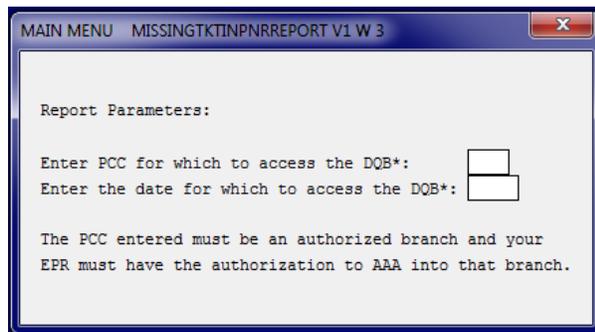
Click **OK** to launch it.

A warning window will pop up. Follow the instructions to continue.

Click on **Continue** to proceed or **Exit** to terminate the script.

```
Introduction   MISSINGTKTINPNRREPORT V1 W 1                    [x]

This script will compare the issued tickets listed in the Daily Audit Trail
Report (DQB*) for a given date and Pseudo City Code (PCC) against the PNRs
associated to those ticket number to determine if any of the ticket items
are not documented in the PNRs.
A PNR may not contain documentation of the issued ticket even though a
ticket was issued from the PNR when simultaneous changes are received in a
PNR after issuing a ticket.

The PCC and date used to access the DQB* are selected by the user in the
next window of the script.

If the script locates any PNRs which do not contain the ticket data
matching that from the Daily Audit Trail the script will create a report
listing the PNR record locator and the ticket number.

The file path and name of the resulting report is:
C:\DQB\DQB{pcc}{date}.csv
For example: if the PCC entered in the script is AB12 and the date entered
is 01JAN then the report name is C:\DQB\DQBAB1201JAN.CSV
The Script DOES NOT cancel or void any tickets or PNRs.

Press the Enter key to continue or ESC to exit.
```
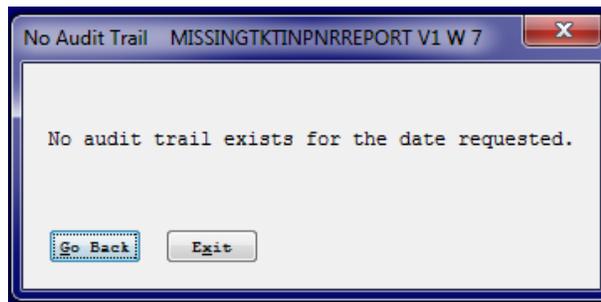
Input the **PCC** and **date** to generate the report. If date is left blank, system will assume current date.

Click **Enter** to proceed.

```
MAIN MENU   MISSINGTKTINPNRREPORT V1 W 3                        [x]

Report Parameters:

Enter PCC for which to access the DQB*:        [    ]
Enter the date for which to access the DQB*:   [    ]

The PCC entered must be an authorized branch and your
EPR must have the authorization to AAA into that branch.
```
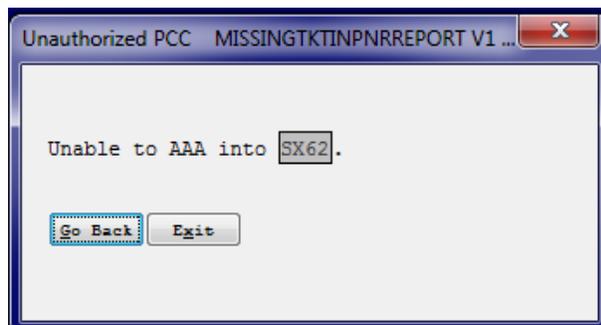
If no information exists for the requested date and PCC, the following message will appear.

Click on **Go Back** to return to the previous screen or **Exit** to terminate the script.

```
No Audit Trail   MISSINGTKTINPNRREPORT V1 W 7                   [x]

No audit trail exists for the date requested.

[Go Back]    [Exit]
```

If you input a PCC to which you have no branch access or an agreement, the following message will appear.

Click on **Go Back** to return to the previous screen or **Exit** to terminate the script.
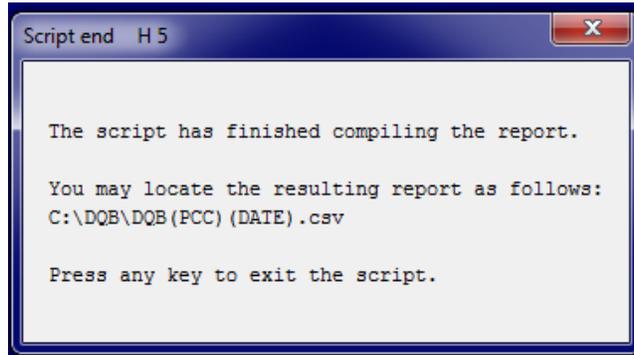
```
Unauthorized PCC   MISSINGTKTINPNRREPORT V1 ...                 [x]

Unable to AAA into SX62.

[Go Back] [Exit]
```
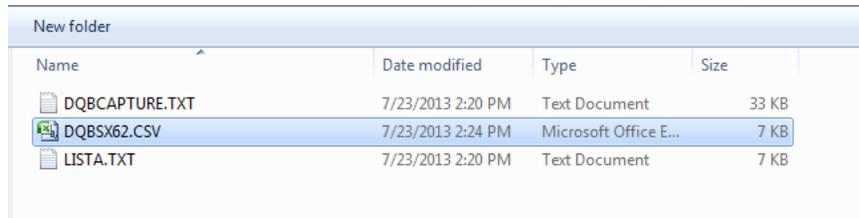
If data is found, the system starts compiling data and when finished, it will display a message like the example and give you the path where it saved the file.

Press any key to close the application.

```
Script end   H 5                                          x

    The script has finished compiling the report.

    You may locate the resulting report as follows:
    C:\DQB\DQB(PCC)(DATE).csv

    Press any key to exit the script.
```

File example created in C:\DQB.

Name	Date modified	Type	Size
DQBCAPTURE.TXT	7/23/2013 2:20 PM	Text Document	33 KB
DQBSX62.CSV	7/23/2013 2:24 PM	Microsoft Office E...	7 KB
LISTA.TXT	7/23/2013 2:20 PM	Text Document	7 KB

New folder

How to validate if a Red App is already installed in my Sabre Red Workspace?

To validate that the user received the application before restarting Sabre Red Workspace, click Help and then History of Updates to look for Red Apps with a Status of Not Yet Activated.

Name	Version	Date	Status
Sabre Red Workspace_3YAB_3333 (Pr...	2.0.0.0000000007	Sep 20, 2012 5:08:29 PM	NOT YET ACTIVATED
Air Routing Mileage Calc	1.0.0.201201161659	Sep 20, 2012 5:08:29 PM	NOT YET ACTIVATED
Calculator	1.0.0.201112201654	Sep 20, 2012 5:08:29 PM	NOT YET ACTIVATED

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1. After restarting Sabre Red Workspace, you can also look under **Contact Us – Application Vendor Support** to validate that the application installed successfully.

2. The system will open a new window with all the Red Apps Installed.

   Should you need to contact the Red App Vendor for support, click on the Red App name to open the **Contact Details.**